



Cenium Hotel Operations – Front Desk

Microsoft Dynamics for the Hotel Industry
One Solution, One Database, All Microsoft

The Cenium Hotel Management System has been designed to simplify and ease the day to day operating processes in a busy hotel complex. It achieves this by offering the following functionality:

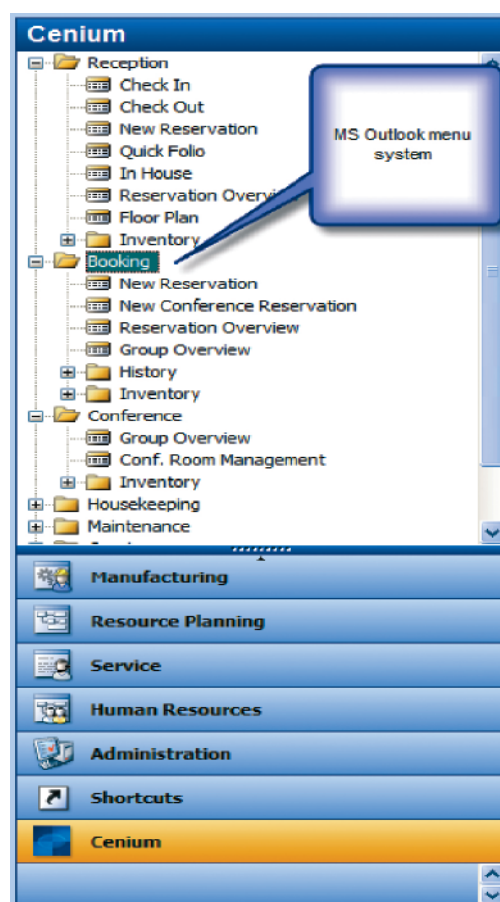
- Maintenance
- Concierge
- Back Office
- Administration

- Simple yet flexible reservations
- Fast & easy check-in & out procedures
- Role based menu system
- Simple “at a glance” overview of the complete hotel status
- Efficient housekeeping control
- Comprehensive inventory management and cost control
- Invoicing and accounting integrated in one solution
- Multiple hotels within one setup (chain control)
- Complete Point of Sale & restaurant functionality
- Groups and Conference management
- One System for all hotel requirements!
- Efficient overbooking and restriction management

The Menu

The key hotel operational menu 'options' are:

- Front desk (Reception)
- Booking
- Conference
- Housekeeping





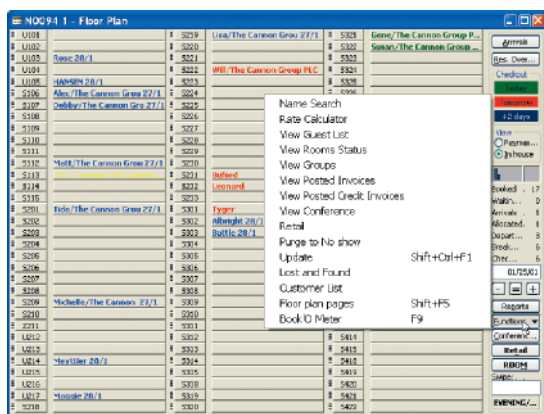
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Front Desk

The Front Desk application supports the following functionality:

- Check-in and Check-out.
- Reservations and Walk-ins.
- Quick Folio – Front desk sale.
- In-house – search for guests by room, name and group.
- Floor Plan – Quick overview.
- Lost & Found.



Conference

This application supports the following:

- Group overview – hotel rooms, conference room, food & beverage, equipment and invoicing.
- Room management – layout, pricing and availability.
- Inventory



Concierge

This supports the following:

- Lost and Found – registration and delivery.
- Phonebook
- Pick-up
- Baggage service

Booking

The booking application supports the following functionality:

- Room reservations for individuals and groups.
- Conference reservation – conferences, meetings and events.
- Table reservation
- Multi-properties bookings
- Booking at other properties in chain
- Reporting and overview enquiries.

